

C A No. Applied For
Complaint No. 247/2023

In the matter of:

Madan Lal

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. MR. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Tarun Anand, Ms. Shweta Chaudhary & Ms. Chhavi Rani, On behalf of respondent

ORDER

Date of Hearing: 08th August, 2023

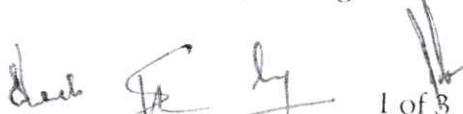
Date of Order: 21st August, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. This complaint has been filed by Mr. Madan Lal against BYPL-YVR.
2. The brief facts of the case giving rise to this grievance are that complainant applied for restoration of supply against CA No. 101367617 installed at premises no. A-108, MCD flats, New Usmanpur, Delhi-53. Complainant submitted that he has paid all the pending bills and applied for restoration of supply.

Attested True Copy


Secretary
CRF (BYPL)


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3. OP in its reply briefly stated that the complainant is seeking restoration of his electricity connection bearing CA No. 101367617 which was disconnected on account of non-payment of Rs. 45,150/- in November 2022. The subject connection was energized in the name of the complainant on 09.03.2009. It is also submitted that OP gave benefit of LPSC to the complainant and waived off LPSC amount and the net payable amount comes to the tune of Rs. 41810/-. After receiving the payment of outstanding dues when OP initiated reconnection process then one enforcement bill bearing CA no. 400996905 was found pending at same property.
4. Representative of the complainant submitted that he has made the payment of dues outstanding against CA No. 101367617. thereafter, OP raised dues of theft bill which are pending against inspection carried out on 09.06.2017 and were in the address ~~████████~~ mentioned as A-108, 3rd floor, MCD flats, pole no. YVRM106, New Usmanpur, Delhi. He further submitted that on 16.05.2022, flat no. A-108 was mutated in the name of the complainant by MCD as per office order of MCD. It is also his submission that connection bearing CA No. 101367617 is having pole no. YVRPM096S1 and both above pole numbers are different and hence no question arises that the bill pertains to the complainant.
5. Both the parties were directed to conduct a joint visit to ascertain the factual position whether the theft bill pertains to the complainant or not.
6. On hearing dated 08.08.2023, OP submitted that they have issued the reconnection order to the complainant without asking for enforcement dues. OP further submitted that the meter would be installed within two working days.

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OP vide its mail dated 18.08.2023 submitted that the above said meter was installed on 11.08.2023 and also submitted the details of the installed meter.

In view of above it is clear that the grievance of the complainant regarding reconnection of electricity supply has been duly redressed. Therefore, the complaint stands disposed off.

The case is disposed off as above. No order as to the cost.

The parties should be informed accordingly. Proceedings closed.


(NISHAT A ALVI)
MEMBER-CRM


(P.K.AGRAWAL)
MEMBER-LEGAL


(S.R. KHAN)
MEMBER-TECH


(P.K SINGH)
CHAIRMAN

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